

Important Notice

Mixed Billing coming to Saturdays

Starting 6th of July, Crestmead Medical Centre will be moving to a mixed billing system for Saturday appointments. (We want to emphasize that there will be no changes to our current bulk billing policy for weekday Medicare appointments.)

Mixed billing on Saturdays – what this means:

On Saturdays, bulk billing Medicare consults will continue for the following groups:

- Children under 16 years old
- Pension card holders
- Health care card holders
- Eligible DVA card holders

However, patients not falling into the above categories will be subject to a gap payment. The fee will vary depending on the nature and length of consult, but the gap fee for a standard Saturday appointment will be \$33.60 (\$75 up front payment with \$41.40 reimbursed by Medicare).

EFTPOS facilities will be available for your convenience.

Reason for Change:

Regrettably, we have had to make this difficult decision due to Medicare rebates failing to keep pace with inflation, no longer covering the costs associated with operating on Saturdays.

No change for Weekday Appointments:

Please be reassured that there will be NO change to our current bulk billing policy for weekday Medicare appointments.

Assistance and Inquiries:

We understand that changes in billing may raise concerns. Our friendly team are here to assist you with any queries or concerns you may have regarding this change.

Thank you for your understanding and continued trust in Crestmead Medical Centre.